Firmware Update Guide

Wingman PS2

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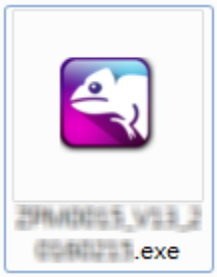
This document describes how to update the firmware of Wingman PS2.

⚠ **NOTE :** The update must be done on a PC; it cannot be done on a console.
⚠ **NOTE :** Make sure your PC is connected to the internet.
⚠ **NOTE :** You may try to disable antivirus, or run the program as administrator.

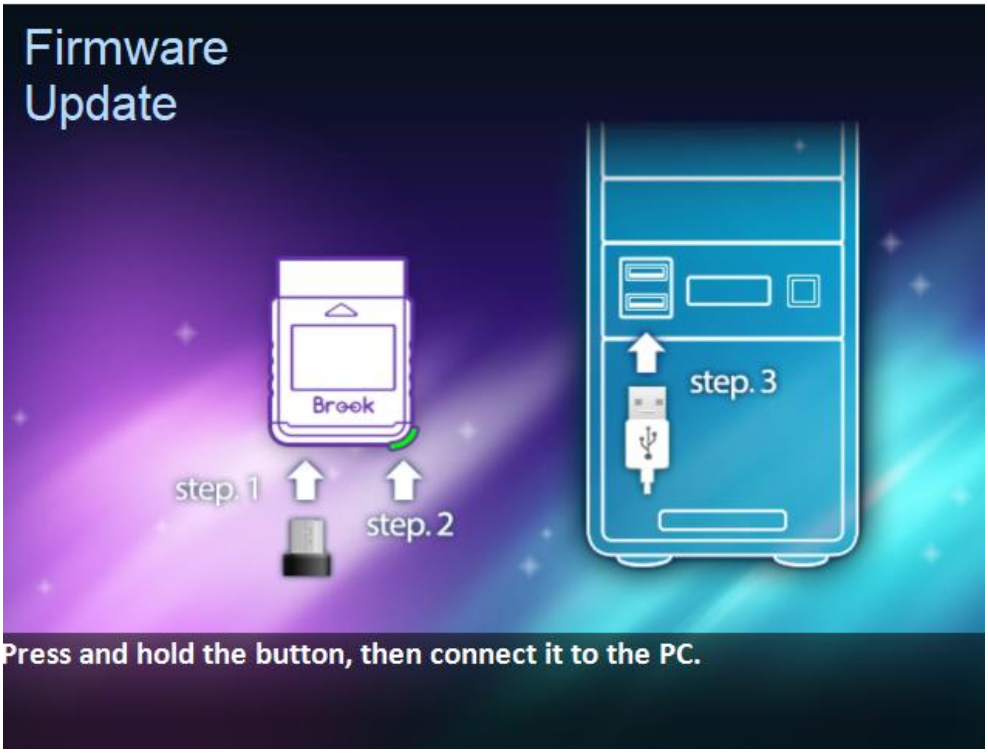
STEP 1 Download the update file from "**Download**" on Brook website:

www.brookaccessory.com

Unzip it, and execute the program



STEP 2 Hold down the side button, then connect Wingman PS2 to PC



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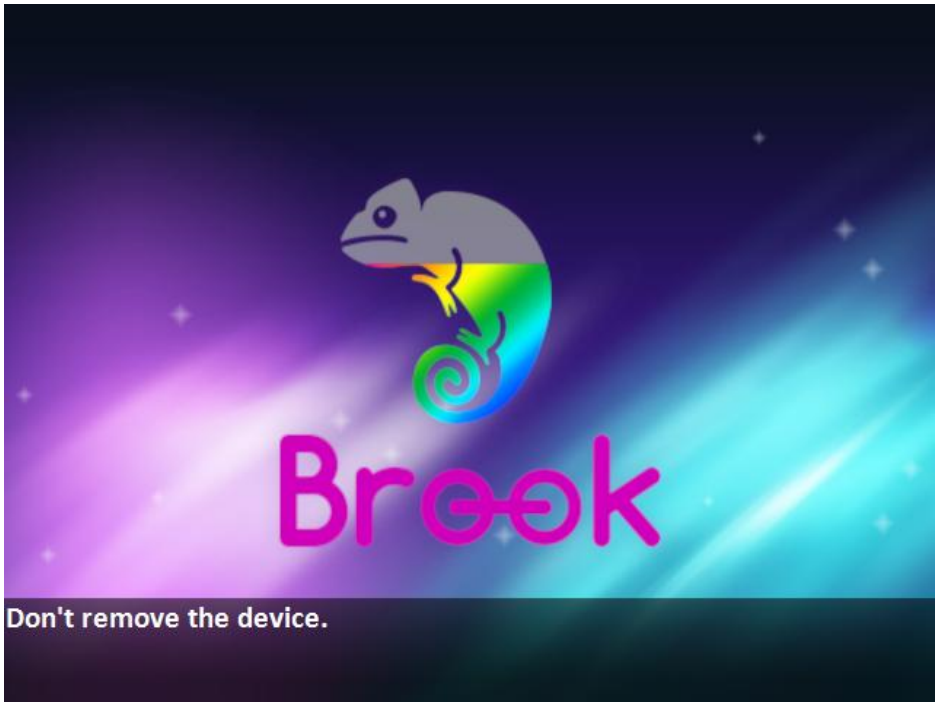
STEP 3 Click START to update

STEP 4 **DO NOT** disconnect during the update process



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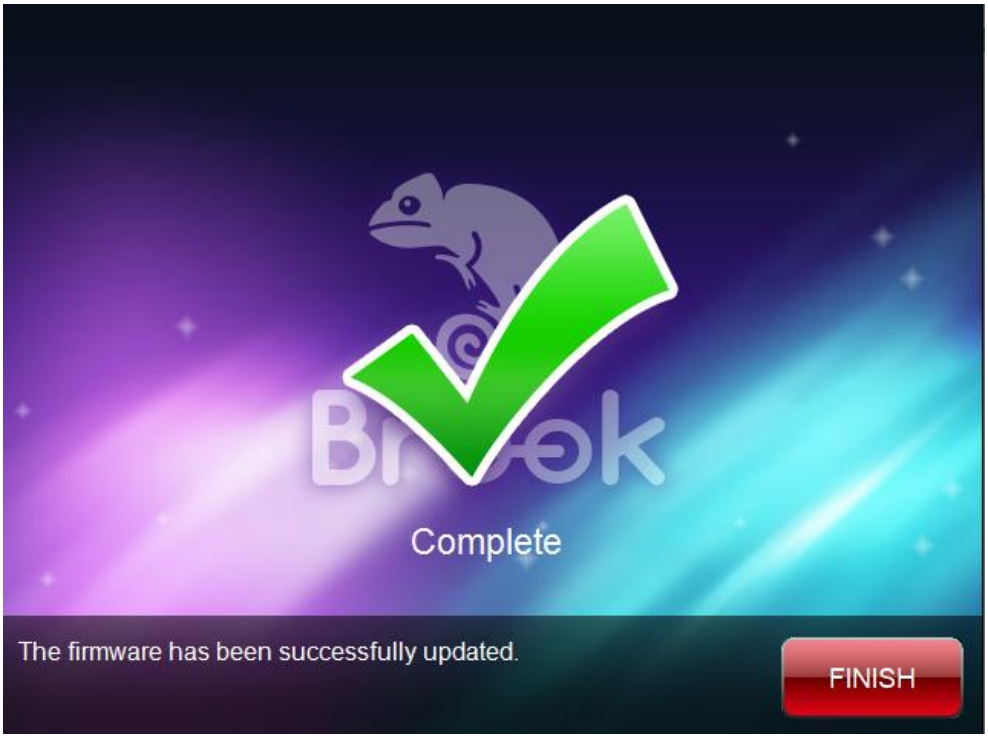
STEP 5 Update completed.



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STEP 6 In case firmware update fails, the following screen will show, and please try to redo the setup from the beginning.

You can try the following troubleshooting methods

1. Close the window and start over the update

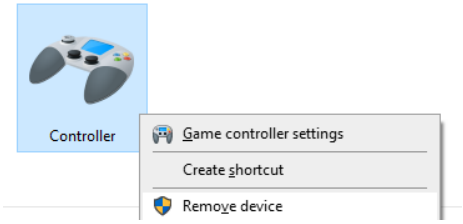
2. Plug the converter to other usb port

3. Go to Devices and Printers to remove “Controller”.

   Then, unplug the converter, and plug it back to PC to let PC drive it again.

   When it’s successfully driven, you will see “Controller” show up in Devices and Printers again.

   You can then execute the firmware update.



4. Try it on other PCs.